

# A Message On Coronavirus

Dear Guest

Coronavirus (Covid-19) - It's all anyone is talking about and we want to let you know about our approach to it.

From the outset, we have been following all guidelines we could find.

The two apartments "Beside The Sea – Ar Lan y Mor" and "Beside The Sea – In Town" are owned by us and we have lived in and know well (I just don't want you thinking we are property developers).

All maintenance is completed by Colin or people / businesses known personally by us (Obviously always qualified in their area).

The cleaning is completed by Michelle who has her own local cleaning business. Our kitchen / bathroom and all rooms are maintained to a high standard of hygiene.

In addition we have significantly stepped up and are maintaining enhanced cleaning of all key guest touchpoints (including, but not limited to, door handles, keys, kettles, hair dryers shower & taps, lamps and TV remote controls).

We want your experience with us to remain positive and as much stress free as we can provide and we hope this message provides you with some confidence.

Please be assured that as soon as we become aware of anything else we can do to improve our practices, we will do it.

Yours sincerely,

Colin & Michelle

Do not hesitate to call for any clarification

